

## **Gilbarco brings POS training, live Help Desk to NACStech**

**GREENSBORO, N.C. – May 4, 2010** – Gilbarco Veeder-Root will be hosting free Passport® point of sale system training and also demonstrating remote diagnostics and help desk at NACStech May 5 – 7 in New Orleans, bringing key benefits of the system to the show floor. NACStech is sponsored by the National Association of Convenience Stores.

Current Passport users can take advantage of free Passport point of sale training “How to operate Passport in a PA-DSS compliant world” from 9:00 a.m. to noon on Wednesday, May 5 at the Hilton New Orleans Riverside Hotel, Magnolia Conference Room. Passport’s unique PA-DSS architecture provides new benefits to retailers, including complete segregation of all PA-DSS software modules into a single device, the Enhanced Dispenser Hub. This mitigates the impact of future PCI changes and simplifies development of future value-added POS features. The session will review the new Passport V8.02 feature/function set and best practices for using the Payment Application Data Security Standard (PA-DSS) validated point of sale system within a PCI compliant retail operation. Attendees will also learn what is included in the V8.02/8.03 upgrade kits and accompanying documentation. Advance registration is required. Contact [scott.oakes@gilbarco.com](mailto:scott.oakes@gilbarco.com).

In addition, Gilbarco Veeder-Root will bring its Passport Help Desk to NACStech to demonstrate the remote diagnostics, repair and update features of the point of sale system. These features enable Gilbarco’s 24x7x365 Greensboro, N.C. Help Desk to support the site, usually without an on-site service call, and automate the process of updating software remotely, saving the retailer both time and money. The Help Desk will be in Gilbarco Veeder-Root’s booth 821 at NACStech, Ernest N. Morial Convention Center in New Orleans, May 6 – 7.

The exhibition will also feature:

- Gilbarco Encore® S fuel dispensers with Applause™ Media System for interactive promotion of in-store merchandise and on-demand coupon printing at the fuel island.
- FlexPay™ Encrypting PIN Pad retrofits for updating fuel dispensers to meet Payment Card Industry (PCI) requirements for accepting debit at the pump.
- Wisdom™ Intelligent Device Management system for remotely controlling coolers, lights, heating/air conditioning, and overall energy consumption at one or many stores.